

## Website Privacy Policy

**Effective Date:** December 10, 2024

**Last Updated:** December 10, 2024

**Introduction:** We at **Sovereign Direct Primary Care** are committed to protecting your personal health information (PHI) in compliance with the Health Insurance Portability and Accountability Act (HIPAA) and the Ohio Personal Privacy Act (OPPA). This Privacy Policy outlines how we collect, use, and protect your information when you visit our website.

**Information We Collect:** When you visit our website, we may collect the following types of information:

- **Personal Information:** Name, email address, phone number, and other contact details you provide.
- **Health Information:** Any health-related data you provide through forms or other interactions on our site.
- **Usage Data:** Information about your interaction with our website, such as IP address, browser type, and pages visited.

**How We Use Your Information:** We use the information we collect to:

- Respond to inquiries and provide customer support.
- Improve our website's functionality and user experience.
- Communicate with you about our services and updates.
- Ensure compliance with legal and regulatory requirements.

**Information Sharing and Disclosure:** We do not share your PHI with third parties without your consent, except as required by law or to provide services you have requested.

**Your Rights:** You have the right to:

- Access your PHI.
- Request corrections to your PHI.
- Request a copy of your PHI.
- Request restrictions on the use and disclosure of your PHI.
- Request deletion of your PHI.
- Opt out of the sale of your PHI.

**Security Measures:** We implement various security measures to protect your information, including encryption, access controls, and regular security audits.

**Cookies and Tracking Technologies:** We use cookies and similar tracking technologies to enhance your experience on our website. You can control the use of cookies through your browser settings.

**Changes to This Policy:** We may update this policy from time to time. We will notify you of any significant changes by posting the new policy on our website.

**Contact Us:** If you have any questions or concerns about this policy, please contact **Amanda Grooms** at **[Amanda@SovereignPrimaryCare.com](mailto:Amanda@SovereignPrimaryCare.com)** or **614-300-5450**.